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Dear Rob,

Thank you for your great efforts in leading our two day Strategic Planning workshop last week.

As a young dynamic organisation that has both grown in recent years whilst still having significant challenges and opportunities in front of us, I was conscious that any strategic planning needed to be relevant, absorbable, applicable, achievable and motivational.

Having discussed our outcomes of our work with my senior colleagues, you have achieved all of these goals - my team is enthused, clear on our common direction, and now able to make significant contributions to the best of their ability. This, to me, is great strategic planning, and you delivered it in spades for Youngcare.

With thanks

Mark Foley  
Chief Executive Officer